

# TERMS & CONDITIONS

## **Vital Pharma Limited**

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## **1. Introduction**

These Terms and Conditions govern all business transactions between Vital Pharma Limited and its customers.

## **2. Eligibility**

Customers must hold valid pharmaceutical wholesaler, pharmacy, hospital or healthcare provider licences where applicable.

## **3. Account Registration**

Trade accounts are subject to regulatory verification, credit checks and compliance approval.

## **4. Orders**

All orders are subject to acceptance, availability, pricing confirmation and regulatory compliance checks.

## **5. Pricing and Taxes**

Prices are exclusive of VAT unless stated otherwise. Delivery charges may apply.

## **6. Payment Terms**

Payment terms are agreed during account setup. Failure to pay on time may result in account suspension.

## **7. Delivery**

Delivery timelines are estimates only. Risk transfers to the customer upon successful delivery.

## **8. Returns and Recalls**

Returns are accepted only where permitted under GDP regulations. Product recalls will be managed according to regulatory procedures.

## **9. Compliance Obligations**

Customers must comply with MHRA regulations, GDP standards and applicable national laws.

## **10. Intellectual Property**

All website content remains the property of Vital Pharma Limited.

## **11. Limitation of Liability**

Liability is limited to the maximum extent permitted by law.

**12. Governing Law**

These Terms are governed by the laws of England and Wales.