

TERMS & CONDITIONS

Vital Pharma Limited

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1. Introduction

These Terms and Conditions govern all business transactions between Vital Pharma Limited and its customers.

2. Eligibility

Customers must hold valid pharmaceutical wholesaler, pharmacy, hospital or healthcare provider licences where applicable.

3. Account Registration

Trade accounts are subject to regulatory verification, credit checks and compliance approval.

4. Orders

All orders are subject to acceptance, availability, pricing confirmation and regulatory compliance checks.

5. Pricing and Taxes

Prices are exclusive of VAT unless stated otherwise. Delivery charges may apply.

6. Payment Terms

Payment terms are agreed during account setup. Failure to pay on time may result in account suspension.

7. Delivery

Delivery timelines are estimates only. Risk transfers to the customer upon successful delivery.

8. Returns and Recalls

Returns are accepted only where permitted under GDP regulations. Product recalls will be managed according to regulatory procedures.

9. Compliance Obligations

Customers must comply with MHRA regulations, GDP standards and applicable national laws.

10. Intellectual Property

All website content remains the property of Vital Pharma Limited.

11. Limitation of Liability

Liability is limited to the maximum extent permitted by law.

12. Governing Law

These Terms are governed by the laws of England and Wales.